

Hosack Denture Clinic

COVID Safety Plan

We are excited to welcome our patients back to Hosack Denture Clinic. While many things have changed, one thing has remained the same: our commitment to your safety. Infection control has always been a top priority for our clinic. We are following infection prevention and control guidelines in accordance with the College of Alberta Denturists, Alberta Health Services, and Alberta Occupational Health and Safety so that you can feel confident knowing that you are in good hands and continue to receive safe and comfortable care. We have taken the following measures to make sure that our dental office is safe for everyone:

- **New Patient Forms & Consent Forms – Digital or Paper:** We can send you digital patient information forms and consent forms via email. Please fill out all the necessary consent forms and email back before the appointment to reduce the handling of paper in the clinic. If you prefer not to fill out these forms via email, you can still fill out paper forms. If you choose not to fill out digital forms, we ask that you please arrive at the clinic a little early to allow yourself time to fill out the necessary forms.
- **Check-In:** We ask you to call us when you get to the clinic. We are only allowing one patient in the clinic at a time and are following strict disinfection protocols between patients. So, we ask that you remain in your car and we will let you know when you can come inside the office. Once the previous patient has left and we have completed our sterilization and disinfection procedures, we will ask you to come to the clinic's front door. The clinic entry procedure will be as follows:
- **COVID Screening Questions:** Upon your arrival, you will be asked to fill out and sign a COVID screening questionnaire.
- **Temperature Check:** We will take your temperature before entry.
- **Masks:** Please wear a mask to the clinic. If you do not have one, we will provide you with a disposable one. No one will be allowed into the clinic without a mask. Please always wear a mask when in the clinic except when the denturist is working in your mouth.
- **Hand Sanitization:** We will provide you with hand sanitizer to use when you enter the office. You will also find hand sanitizers in the reception area and throughout the clinic.
- **Limiting the Number of People in the Clinic:** We are only allowing one person in the clinic at a time unless the patient requires a caregiver. Caregivers must also wear masks, have their temperature taken, and fill out COVID screening questions.
- **Scheduling:** Please be on time for your appointment. We have taken care to strategically schedule appointments to reduce the number of people in the clinic.

- **Waiting Room:** We have installed a plexiglass barrier in the reception area. We have removed all magazines, toys, coffee, and other refreshments as these items are difficult to clean and disinfect.
- **Sterilization and Disinfection:** Thorough and frequent disinfection and sterilization before and after each appointment. Commonly touched places such as door handles, light switches reception area countertop, debit machine, pens etc are regularly and frequently disinfected after patients.
- **Children:** At this time, children are not allowed in the clinic.
- **Staff Screening:** All staff are screened daily for COVID-19 symptoms.
- **Personal Protective Equipment (PPE):** You will notice our clinical staff will look a bit different with all our PPE gear on. Our clinical staff will be wearing face-shields, gowns, N95 masks, level 3 masks, gloves and head caps. Even though you may not be able to see it, we are still smiling underneath all the PPE!